



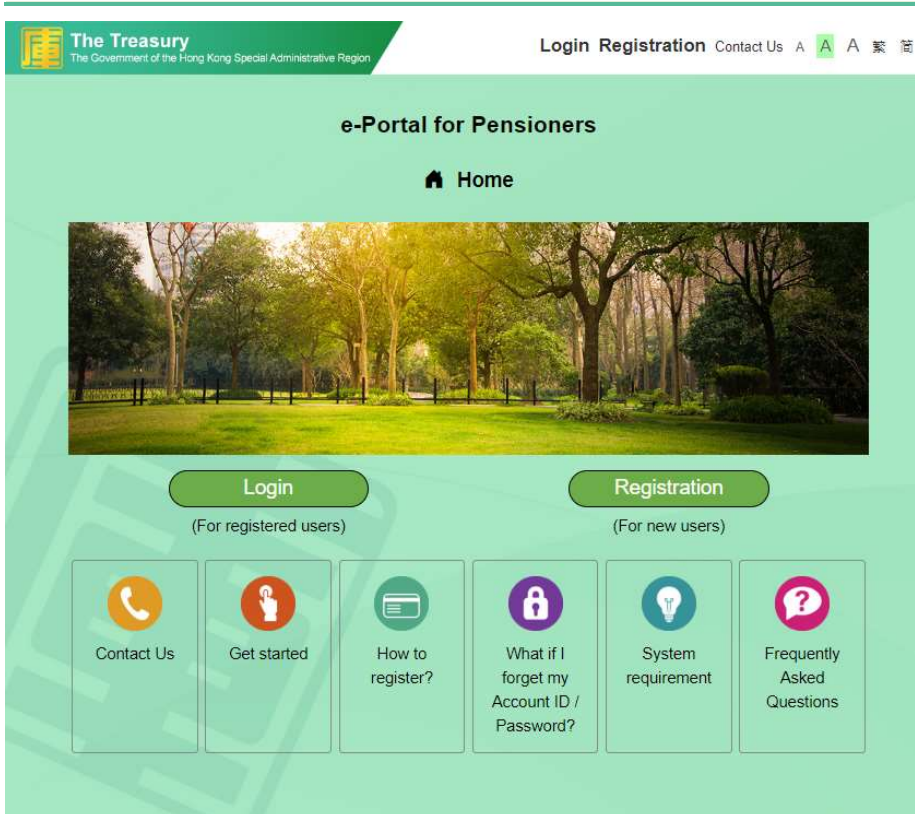
User Manual

HOW TO REGISTER

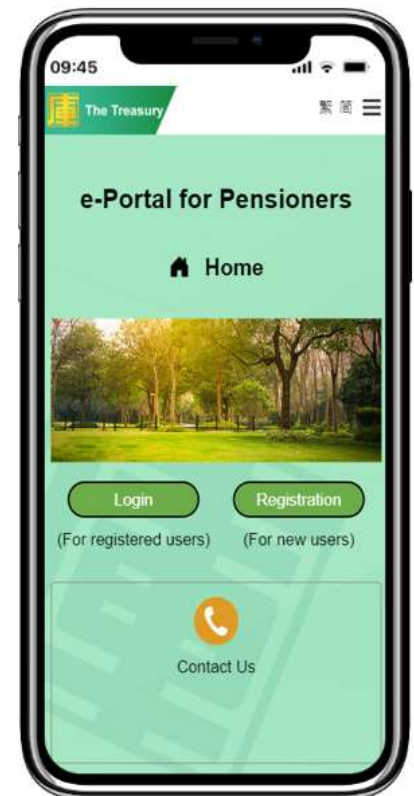
A) Register with HKIC No.

Step 1 Visit the homepage of “e-Portal for Pensioners”.

Desktop Version



Mobile Version



User Manual

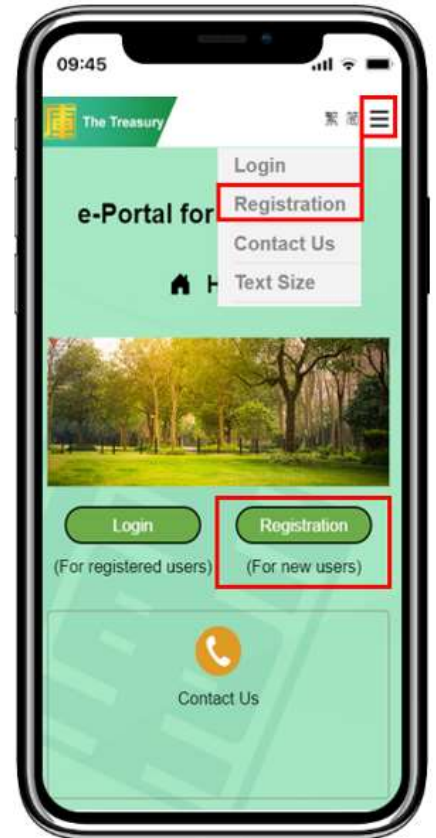
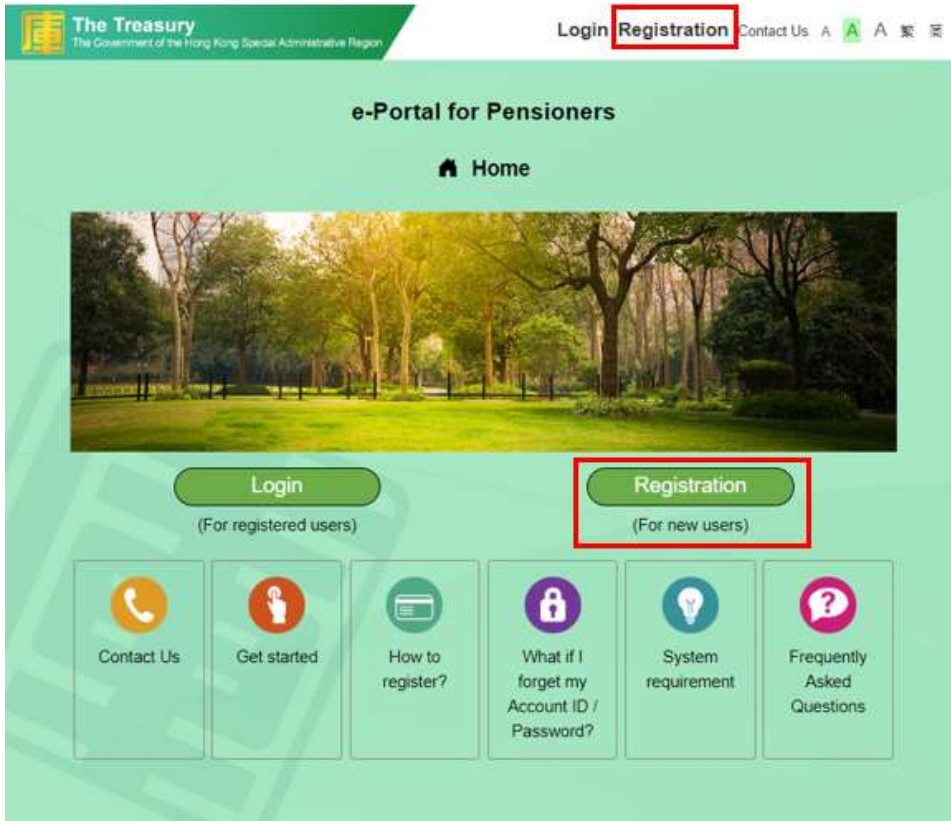
HOW TO REGISTER

Step 2 Click “Registration” (For desktop user).

Click “≡” and select “Registration” (For mobile user).

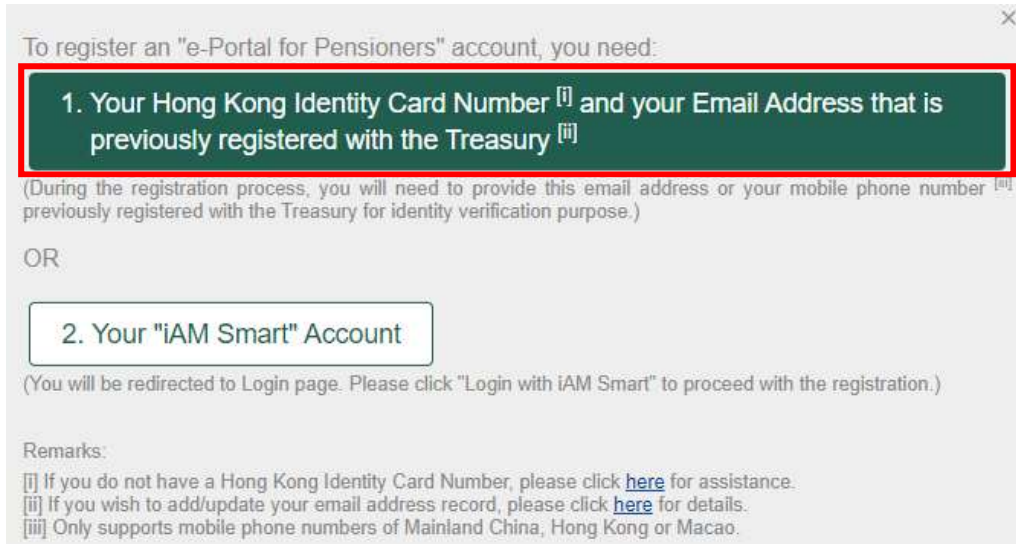
Desktop Version

Mobile Version

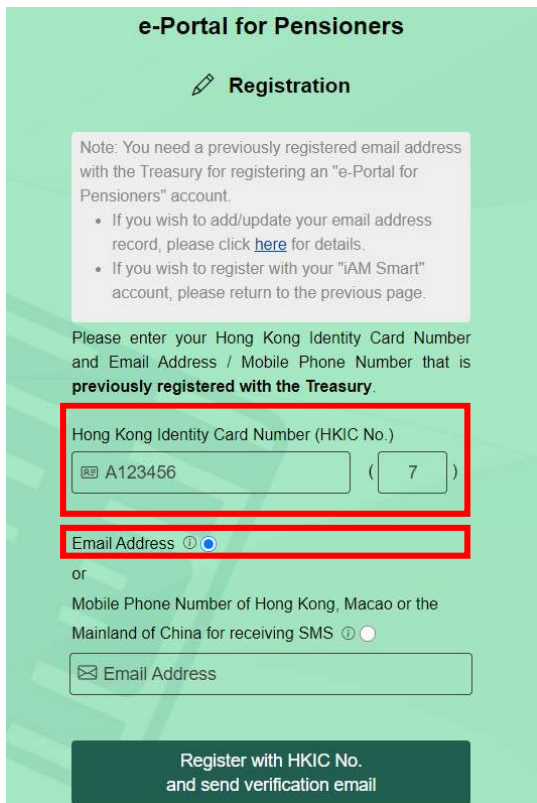


HOW TO REGISTER

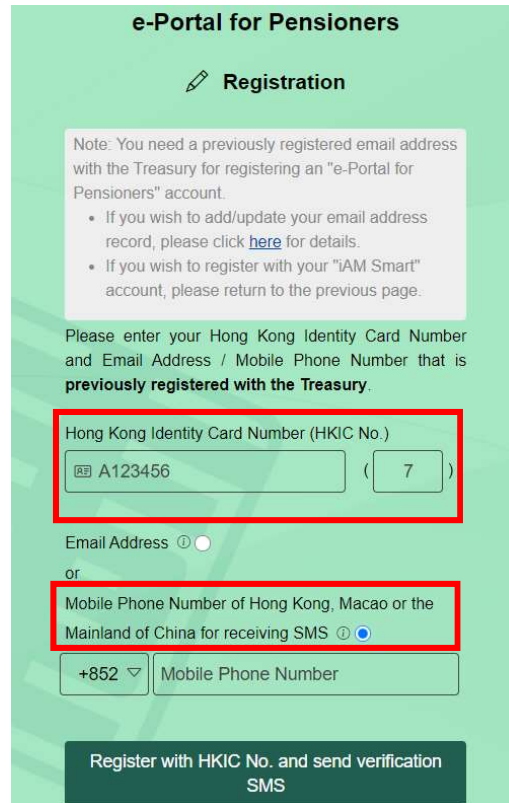
Step 3 Click “1. Your Hong Kong Identity Card Number and your Email Address that is previously registered with the Treasury”.



Step 4 Enter your “Hong Kong Identity Card Number” and select “Email Address” (Steps 5 to 9) or “Mobile Phone Number” (Steps 10 to 12) for identity authentication.



or



HOW TO REGISTER

Step 5 After entering your “Hong Kong Identity Card Number” and the “Email Address” that is previously registered with the Treasury, click “Register with HKIC No. and send verification email”.

(Applicable to authentication using email only)

e-Portal for Pensioners

Registration

Note: You need a previously registered email address with the Treasury for registering an "e-Portal for Pensioners" account.

- If you wish to add/update your email address record, please click [here](#) for details.
- If you wish to register with your "iAM Smart" account, please return to the previous page.

Please enter your Hong Kong Identity Card Number and Email Address / Mobile Phone Number that is **previously registered with the Treasury**.

Hong Kong Identity Card Number (HKIC No.)

() ✓

Email Address

or

Mobile Phone Number of Hong Kong, Macao or the Mainland of China for receiving SMS

✓

Register with HKIC No. and send verification email

Step 6 Verification email will be sent to your email address that is previously registered with the Treasury.

(Applicable to authentication using email only)

e-Portal for Pensioners

Registration

A verification email will be sent to your email account (xxx@xxx.com) previously registered with the Treasury. Please click the embedded link in the email to proceed with account registration. Please also check your junk / promotion mailbox.

HOW TO REGISTER

Step 7 Click the link in the verification email to complete the account registration process.

(Applicable to authentication using email only)



Step 8 Enter your Date of Birth in the format of "ddmmyyyy".

(Applicable to authentication using email only)

e-Portal for Pensioners

Registration

Please enter your Date of Birth in the format of "ddmmyyyy". For example, enter "08101996" for 8 Oct 1996.

If your Hong Kong Identity Card only has your Year of Birth, please input "0000yyyy". For example, enter "00001933" for 1933.

Date of Birth

Next

User Manual

HOW TO REGISTER

- Step 9 Click “Next”.
(Applicable to authentication using email only)

e-Portal for Pensioners

Registration

Please enter your Date of Birth in the format of "ddmmyyyy". For example, enter "08101996" for 8 Oct 1996.

If your Hong Kong Identity Card only has your Year of Birth, please input "0000yyyy". For example, enter "00001933" for 1933.

Date of Birth

.....

Next

- Step 10 After entering your “Hong Kong Identity Card Number” and the “Mobile Phone Number” that is previously registered with the Treasury, click “Register with HKIC No. and send verification SMS”.
(Applicable to authentication using SMS only)

e-Portal for Pensioners

Registration

Note: You need a previously registered email address with the Treasury for registering an "e-Portal for Pensioners" account.

- If you wish to add/update your email address record, please click [here](#) for details.
- If you wish to register with your "IAM Smart" account, please return to the previous page.

Please enter your Hong Kong Identity Card Number and Email Address / Mobile Phone Number that is **previously registered with the Treasury**.

Hong Kong Identity Card Number (HKIC No.)

A123456 (3)

Email Address

or

Mobile Phone Number of Hong Kong, Macao or the Mainland of China for receiving SMS

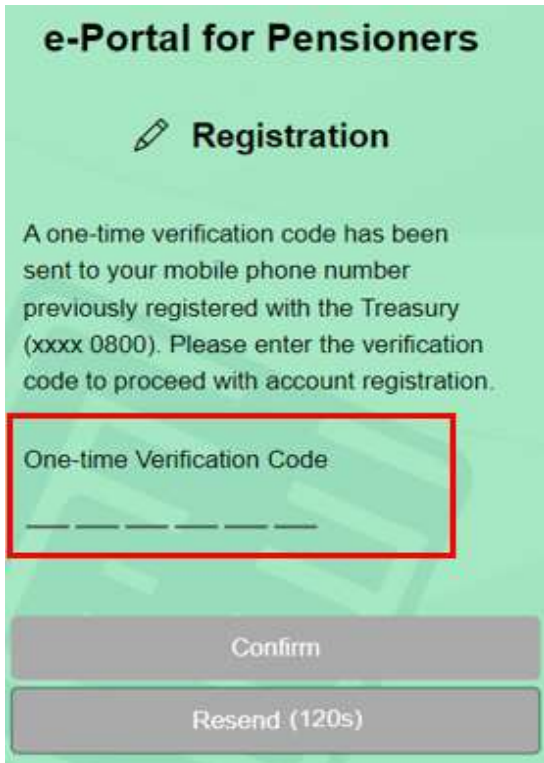
+852 98765432

Register with HKIC No. and send verification SMS


User Manual

HOW TO REGISTER

- Step 11 Enter the one-time verification code.
(Applicable to authentication using SMS only)



e-Portal for Pensioners

 **Registration**

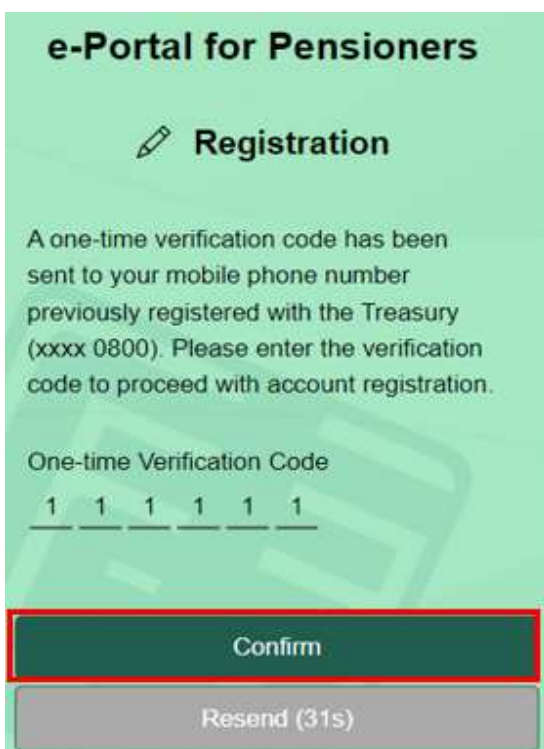
A one-time verification code has been sent to your mobile phone number previously registered with the Treasury (xxxx 0800). Please enter the verification code to proceed with account registration.

One-time Verification Code


Confirm

Resend (120s)

- Step 12 Click “Confirm”.
(Applicable to authentication using SMS only)



e-Portal for Pensioners

 **Registration**

A one-time verification code has been sent to your mobile phone number previously registered with the Treasury (xxxx 0800). Please enter the verification code to proceed with account registration.

One-time Verification Code

1 1 1 1 1 1

Confirm

Resend (31s)

HOW TO REGISTER

Step 13 You will be re-directed to “e-Portal for Pensioners” for setting up your “Account ID” and “Password”.

- Notes:
- The Account ID must be of 8-20 alphanumeric characters.
 - The password must be of 8 to 20 characters in length and must include upper case and lower case letters, numbers and special symbols chosen from !, @, #, \$ and %.



The screenshot shows the registration page for the e-Portal for Pensioners. The page has a light green background. At the top, it says "e-Portal for Pensioners" and "Registration" with a pencil icon. Below that, it says "Please enter your preferred Account ID, Password and re-type your Password." There are three input fields, each with a red border: "Account ID" with a help icon, "Password" with a help icon and a visibility icon, and "Confirm Password" with a visibility icon. At the bottom, there is a dark green "Next" button.

HOW TO REGISTER

Step 14 Click “Next” after input.



e-Portal for Pensioners

Registration

Please enter your preferred Account ID, Password and re-type your Password.

Account ID ⓘ

TRYPENSIONER ✓

Password ⓘ

***** ✓

Confirm Password

***** ✓

Next

Step 15 Registration of the “e-Portal for Pensioners” account is completed.

here to login.'" data-bbox="65 688 613 925"/>

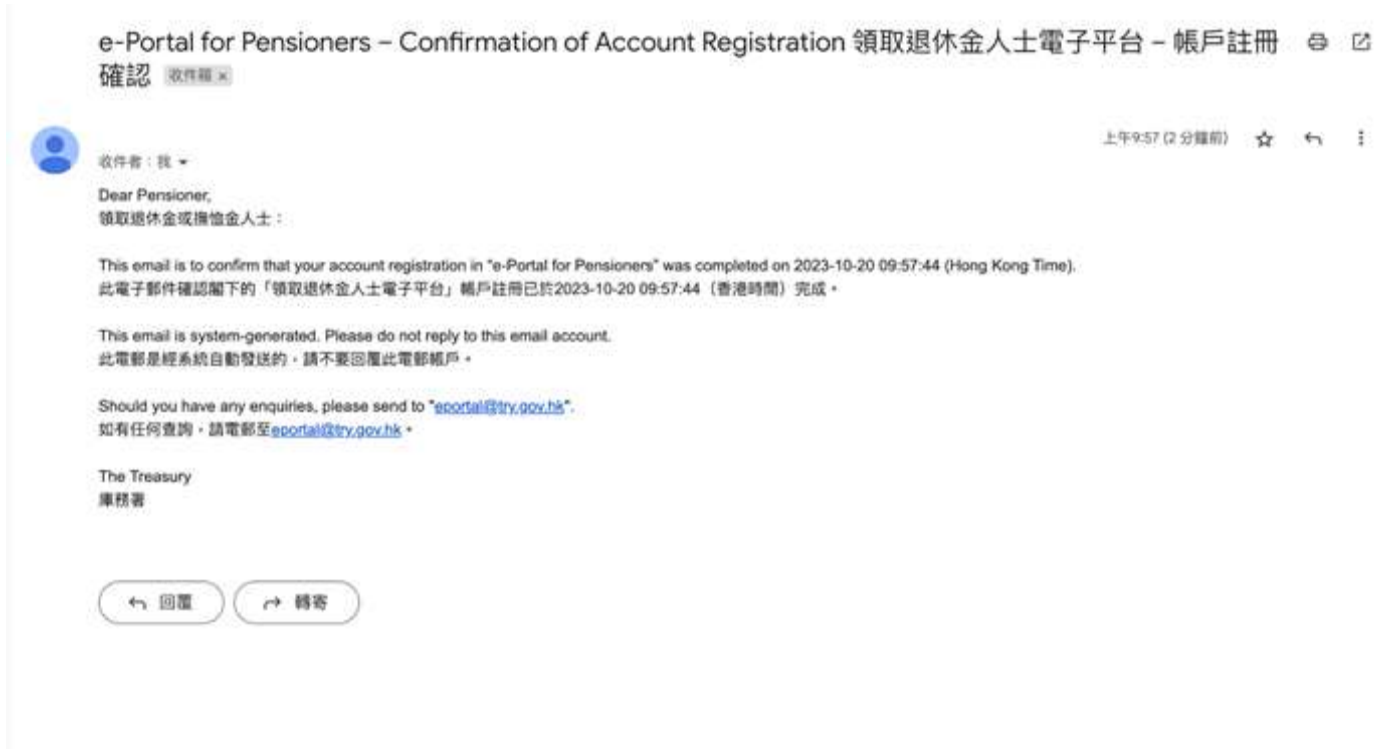
e-Portal for Pensioners

Registration

Account ID is successfully created. Please click [here](#) to login.

HOW TO REGISTER

Step 16 You will receive a confirmation email from The Treasury.



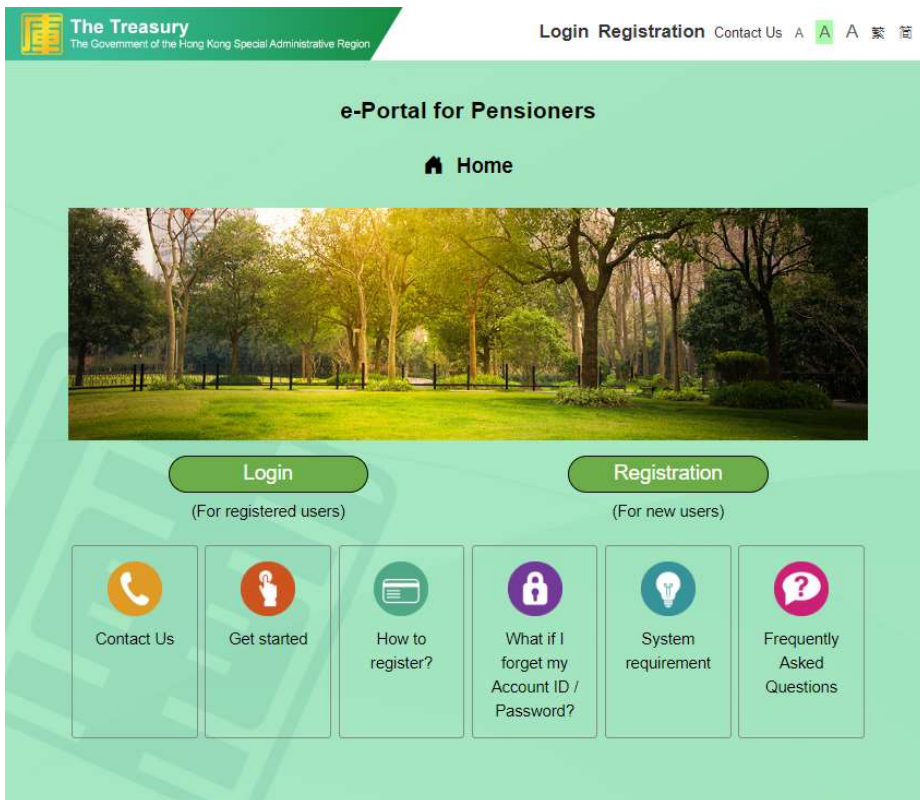
User Manual

HOW TO REGISTER

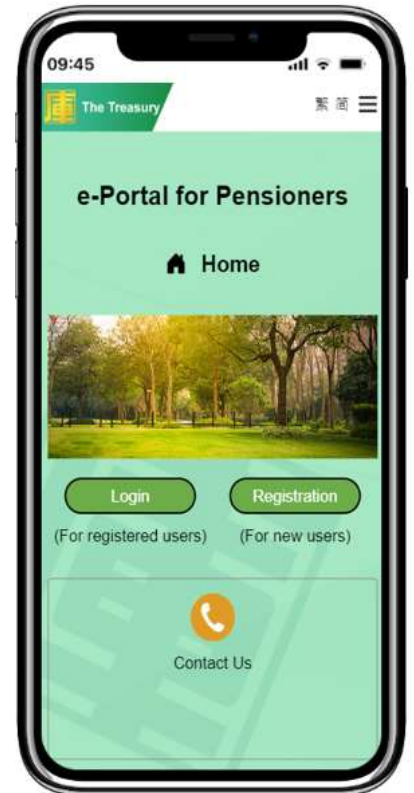
B) Register with iAM Smart

Step 1 Visit the homepage of “e-Portal for Pensioners”.

Desktop Version



Mobile Version



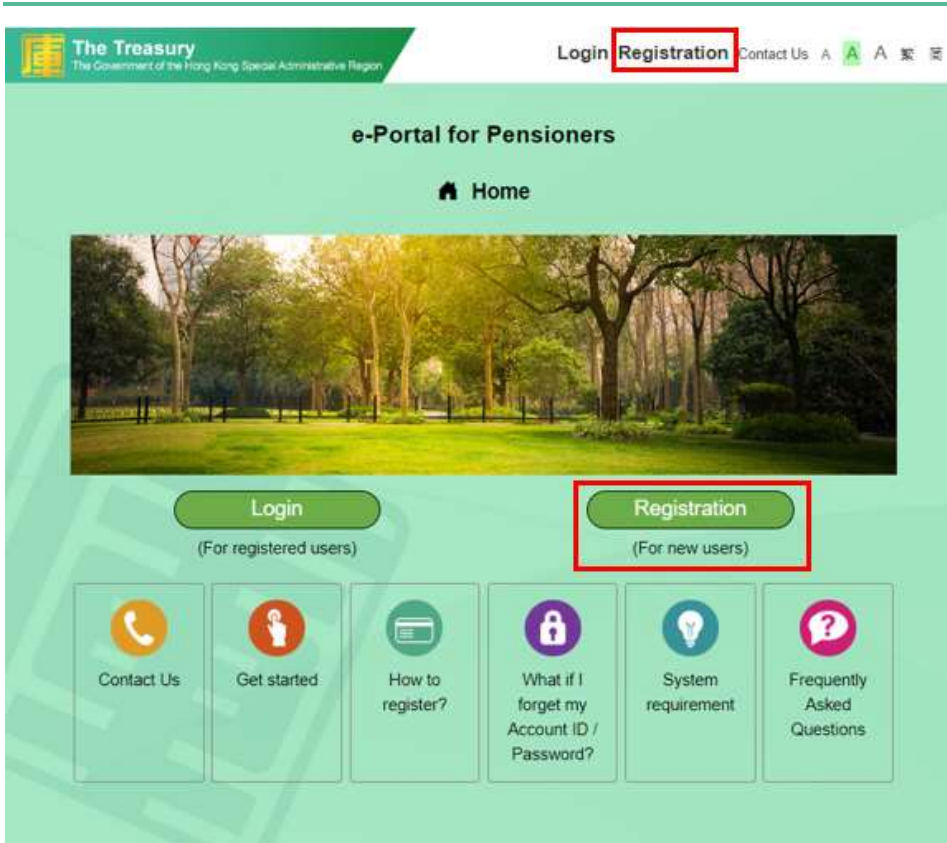
User Manual

HOW TO REGISTER

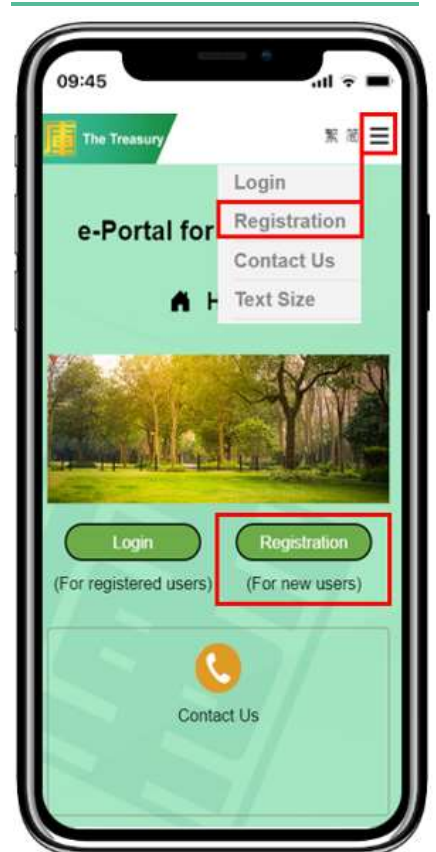
Step 2 Click “Registration” (For desktop user).

Click “≡” and select “Registration” (For mobile user).

Desktop Version



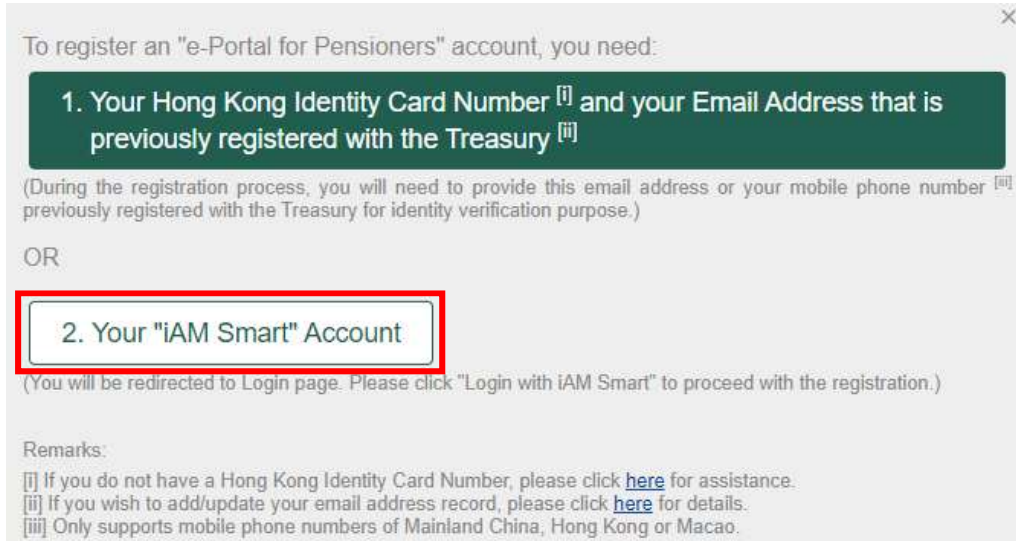
Mobile Version



User Manual

HOW TO REGISTER

Step 3 Click “2. Your “iAM Smart” Account”.



To register an "e-Portal for Pensioners" account, you need:

1. Your Hong Kong Identity Card Number ^[i] and your Email Address that is previously registered with the Treasury ^[ii]

(During the registration process, you will need to provide this email address or your mobile phone number ^[iii] previously registered with the Treasury for identity verification purpose.)

OR

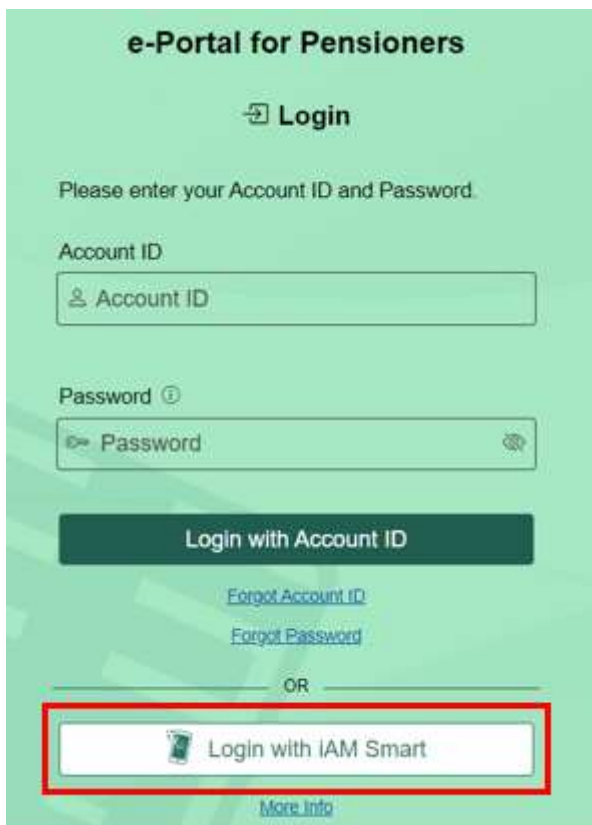
2. Your "iAM Smart" Account

(You will be redirected to Login page. Please click "Login with iAM Smart" to proceed with the registration.)

Remarks:

[i] If you do not have a Hong Kong Identity Card Number, please click [here](#) for assistance.
[ii] If you wish to add/update your email address record, please click [here](#) for details.
[iii] Only supports mobile phone numbers of Mainland China, Hong Kong or Macao.

Step 4 Click “Login with iAM Smart”.



e-Portal for Pensioners

Login

Please enter your Account ID and Password.

Account ID

Account ID

Password

Password

Login with Account ID

[Forgot Account ID](#)

[Forgot Password](#)

OR

Login with iAM Smart

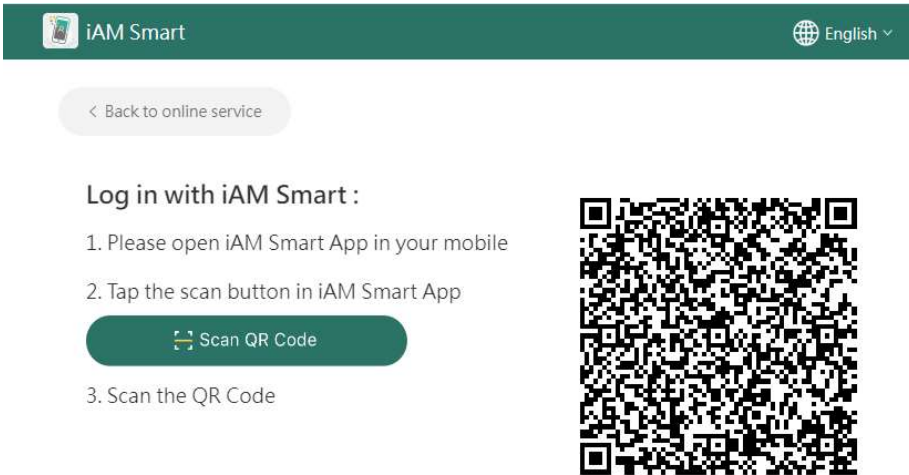
[More info](#)

User Manual

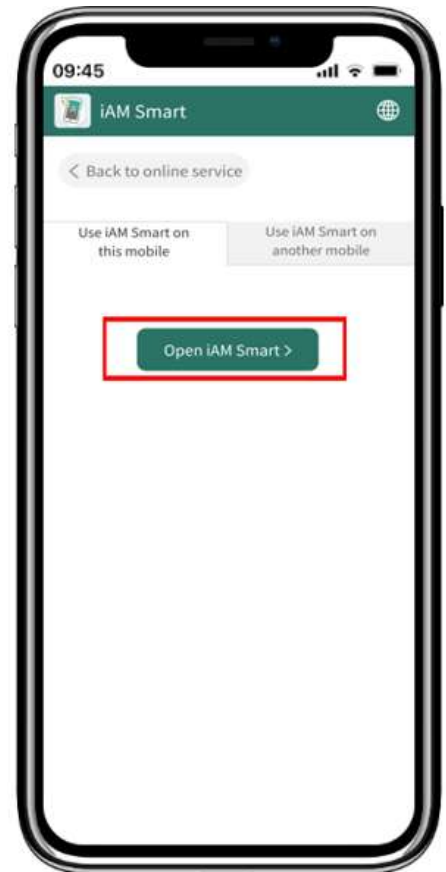
HOW TO REGISTER

Step 5 Follow the instruction to scan the QR code (For desktop user).
Click “Open iAM Smart” (For mobile user).

Desktop Version



Mobile Version

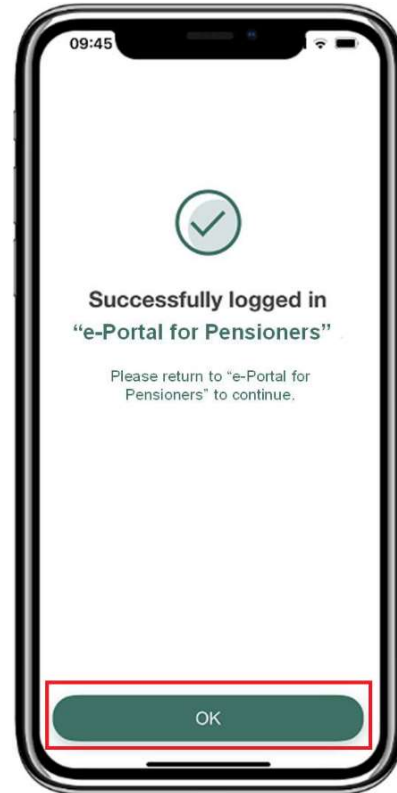


HOW TO REGISTER

- Step 6 Follow the instructions in the iAM Smart mobile app to complete the login.
(If you are a mobile user, please skip Pic2)



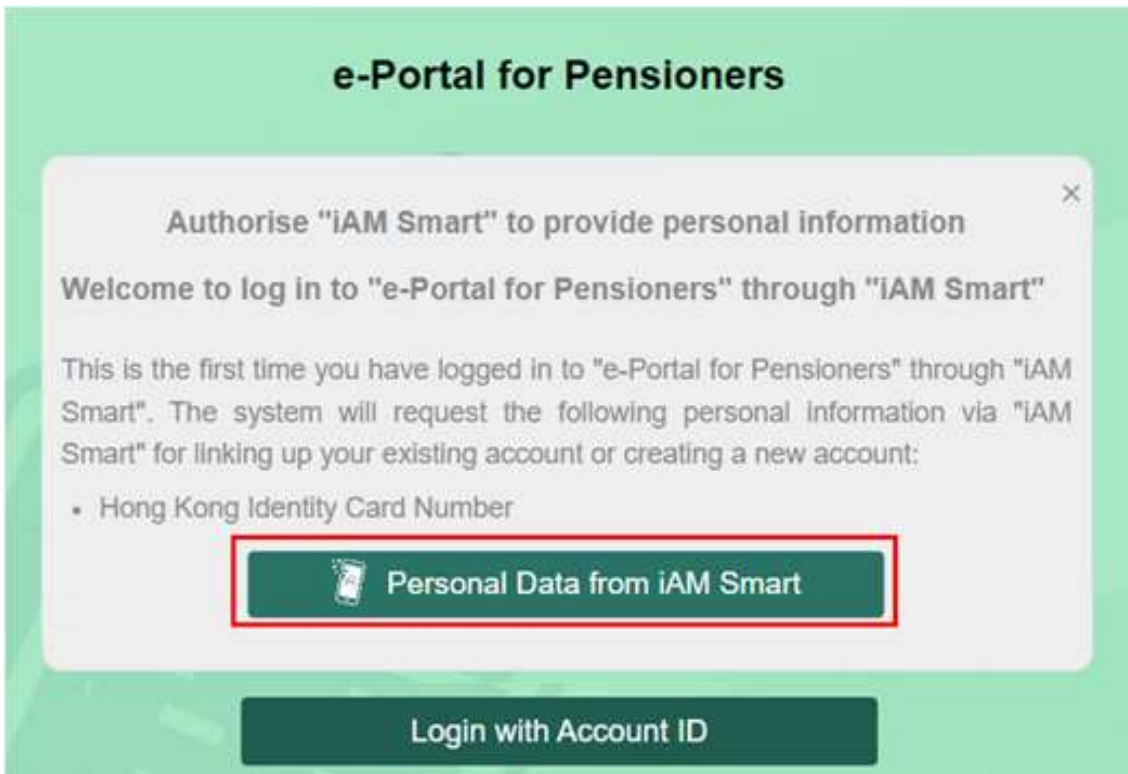
Pic1



Pic2

HOW TO REGISTER

- Step 7 Click "Personal Data from iAM Smart" to authorise "iAM Smart" to provide your HKIC number for creating a new account.



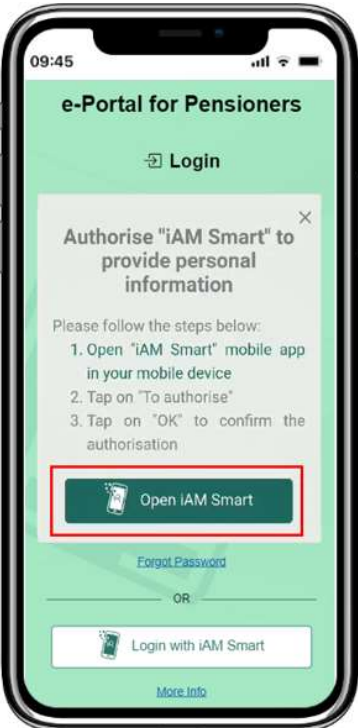
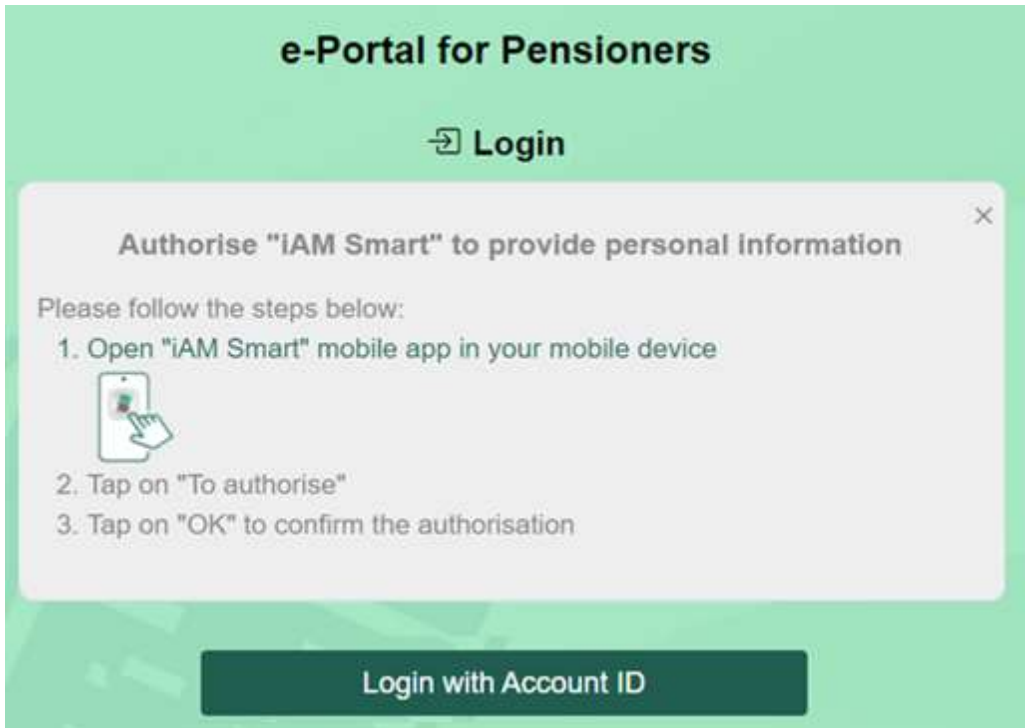
HOW TO REGISTER

Step 8 Use the “iAM Smart” mobile app to continue the authorisation.
(For desktop user).

Click “Open iAM Smart” (For mobile user).

Desktop Version

Mobile Version

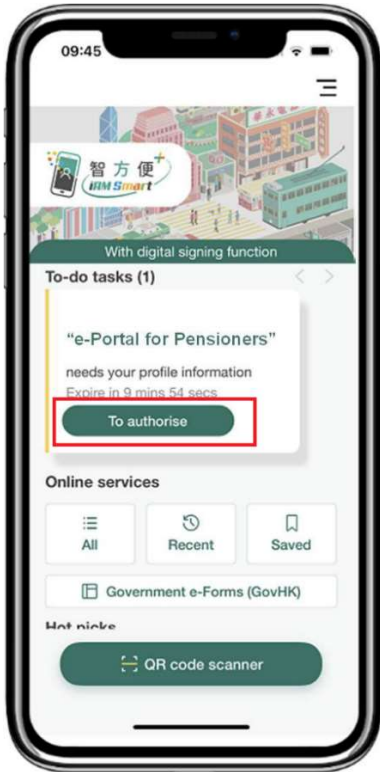


User Manual

HOW TO REGISTER

Step 9 Follow the instruction in “iAM Smart” mobile app to complete the authorisation.

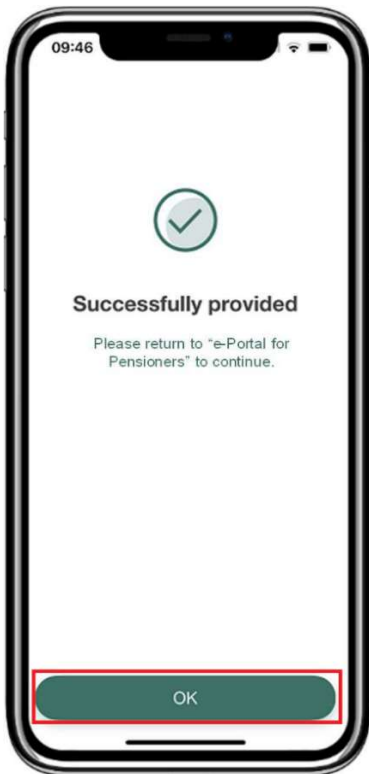
(If you are a mobile user, please skip Pic1 and Pic3)



Pic1



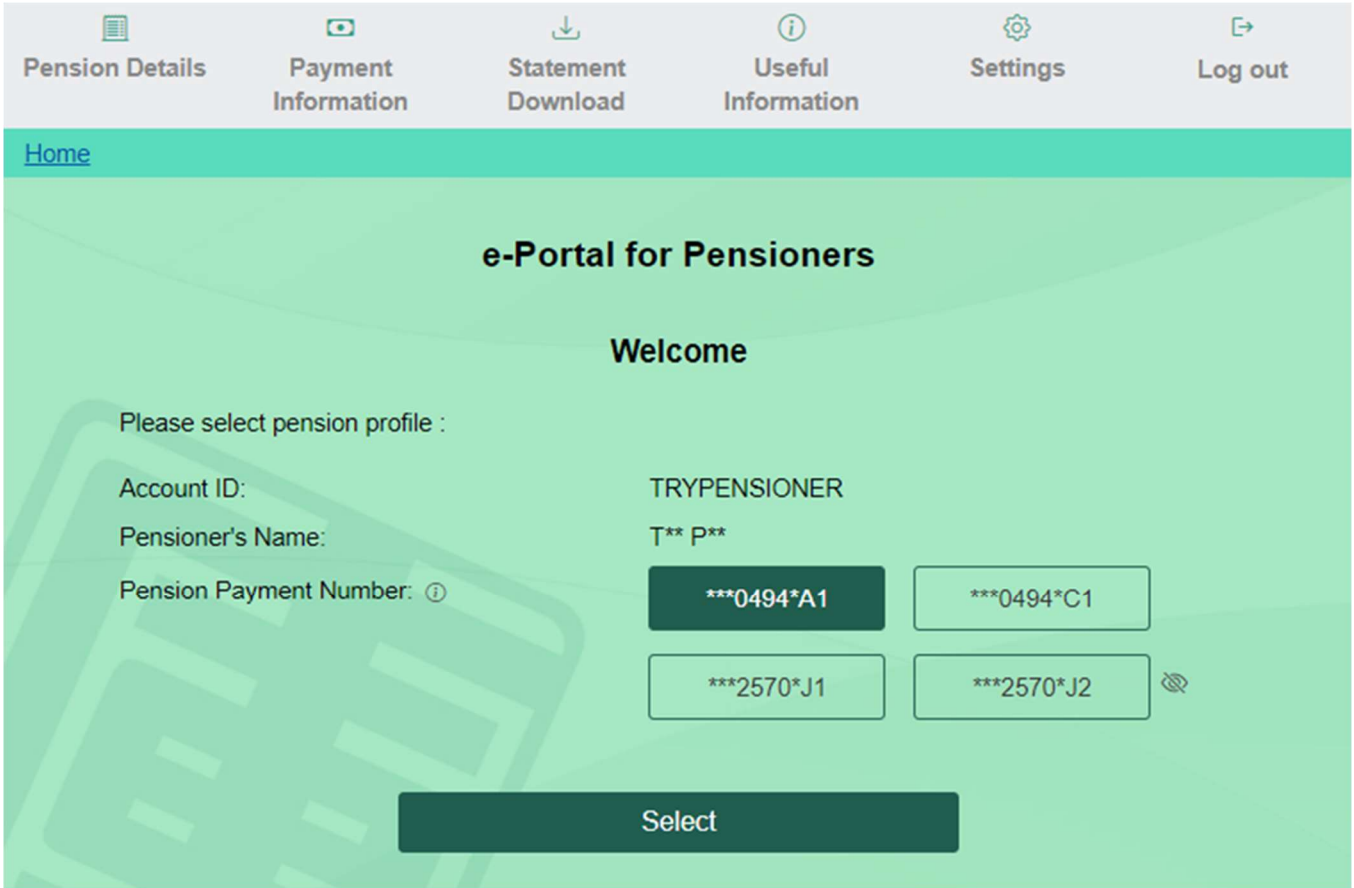
Pic2



Pic3

HOW TO REGISTER

Step 10 Register and log in to “e-Portal for Pensioners”.



- END -